

## **CONSENT TO ELECTRONIC DELIVERY OF COMMUNICATIONS AND USE OF ELECTRONIC SIGNATURES**

“CrossLink Family of Companies” means CrossLink Professional Tax Solutions, LLC, CrossLink Tax Tech Solutions, LLC [DBAs CrossLink Tax Pro Alliance and uTax] and Audit Allies, LLC.

This Electronic Signature Disclosure and Consent Agreement (“**Agreement**”) allows Crosslink Family of Companies (“**CrossLink**”), to provide you (“**You**” or “**Your**”) with electronic versions of communications, notices, agreements, orders, documents, statements, and disclosures (“**Communications**”) associated with Your CrossLink account or Your use of or interactions with products, services, or other offerings through CrossLink (collectively, the “**Services**”).

**By enrolling in or using the Services, You agree and consent to allow CrossLink, in Our sole discretion, to send You Communications (as defined below) electronically by email, text, or by making them accessible via the CrossLink websites or applications.**

**All Communications provided electronically to You under this Agreement will be considered to have been provided “in writing.”** Communications covered by this Agreement include, but are not limited to: (1) agreements, orders, disclosures, policies and notices related to Your CrossLink account or Your use of the Service (such as CrossLink’s [Terms of Use](#) and [Privacy Policy](#)), including updates to those policies, (2) CrossLink payment or transaction records, (3) account statements and history, and (4) any disclosure or notice required under applicable federal, state or local law to be provided “in writing”.

**This Agreement also allows Us to use electronic signatures and obtain them from You.** Each party hereby agrees that the electronic signatures of the parties included in this Agreement are intended to have the same force and effect as manual signatures. You should print or download for your records a copy of this Agreement and any other Communications.

### **Electronic Delivery of Documents: System Requirements**

Electronic Communications may be sent to You by email, text, or may be made available on the CrossLink websites or applications, as permitted by law. By providing Your consent here, You are confirming that You have access to the necessary computer hardware and software and are able to receive, open, and print or download a copy of any electronic Communications, including but not limited to:

- An internet-ready device (including a computer, tablet, mobile phone, or other similar device),
- A reliable connection to the internet,
- Recent internet browser software with 256-bit encryption and cookies enabled (e.g., include Google Chrome, Microsoft Edge, Mozilla Firefox, and Apple Safari),
- A valid email address and access to that email account,
- Access to software that allows print, download, or otherwise store electronic Communications, and
- A mobile device with a recent device operating system that supports email, text messages and attachments.

### **Keeping Your Contact Information Updated**

It is Your responsibility to keep Your primary email address, other email addresses, and phone number up-to-date so that We can communicate with You electronically. You understand and agree that if We send you an electronic Communication, but You do not receive it because Your email addresses or phone number are incorrect, out-of-date, blocked by your service provider, or You are otherwise unable to receive electronic Communications as provided under this Agreement, CrossLink will be deemed to have met any requirement to provide the Communication to You. If You would like to correct or update your email addresses, phone number, or other contact information, You can contact CrossLink Customer Support at [support@CrossLinkTax.com](mailto:support@CrossLinkTax.com).

### **Withdrawing Your Consent**

You may withdraw your consent to this Agreement at any time. If You decide to withdraw your consent because You do not want to receive future Communications electronically, You can contact CrossLink Customer Support at [support@CrossLinkTax.com](mailto:support@CrossLinkTax.com). Your withdrawal of consent will become effective after We have had a reasonable opportunity to process it and upon confirmation by You of an up-to-date mailing address for delivery of paper copies of Communications.

**PLEASE BE AWARE, HOWEVER, THAT IF YOU WITHDRAW THIS CONSENT, WE MAY RESTRICT OR TERMINATE YOUR USE OF THE SERVICE.**

### **Requesting a Paper Copy of Electronic Communications**

If You do not wish to withdraw your consent to this Agreement, but You wish to obtain a paper copy of a Communication that was provided electronically, You can contact CPTS Customer Support at [support@CrossLinkTax.com](mailto:support@CrossLinkTax.com). CrossLink may charge for delivery of a paper copy of a Communication.

### **Termination or Changes to the Consent**

We reserve the right, in our sole discretion, to terminate or change this Agreement or the way in which We provide You with Communications.